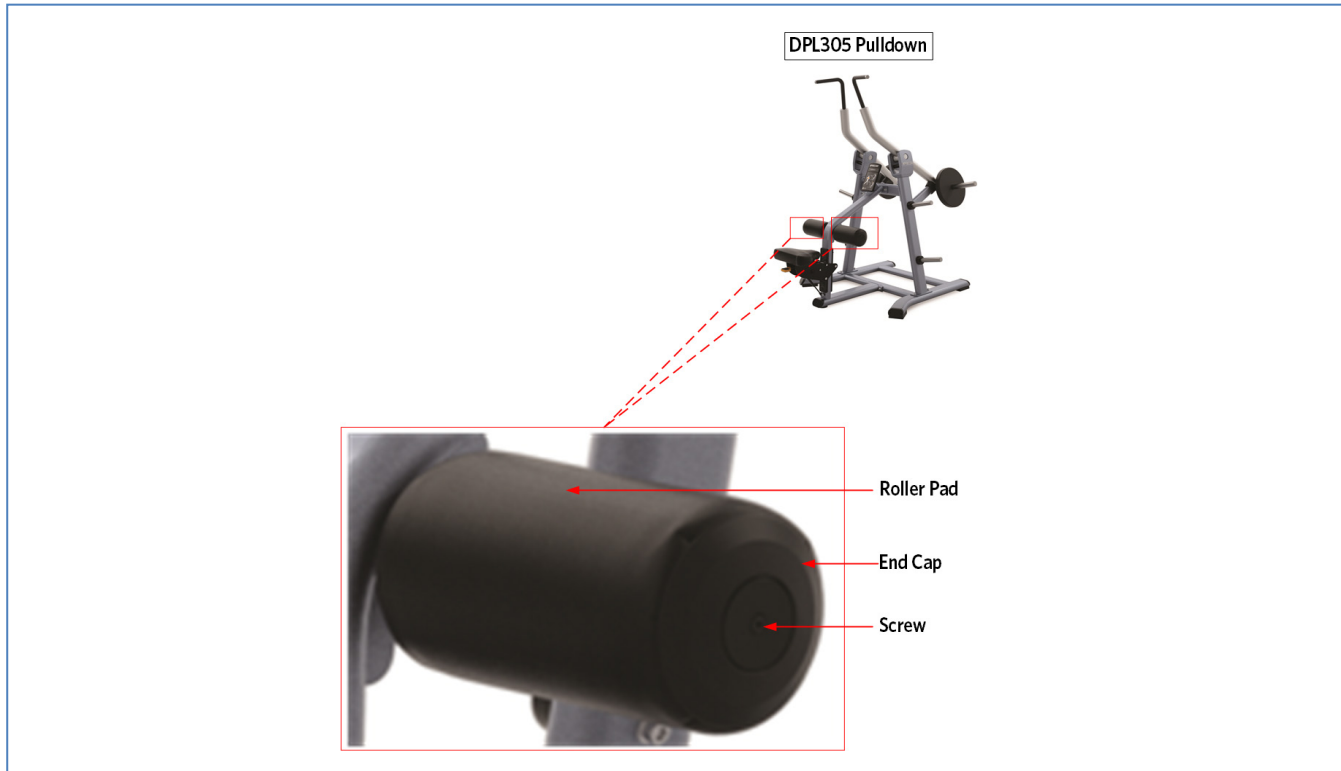


**Products Affected:**

DPL305 Pulldown (Serial code BMGP, BJAP) built prior 1/22/2013.

**Issue/ Symptoms**

The screw that holds the end caps are coming loose and falling out. **See Diagram 1.**

**Diagram 1****Cause:**

The roller shaft on units built prior to 1/22/2013 are too short. The short roller shaft causes the round end caps and screw to spin along with the roller pads normal rotating movement, forcing the end caps to become loose and fall out.

**Resolution/ Corrective Action:**

The length of the roller pad shaft has been increased to eliminate the issue. If the DPL305 is exhibiting the symptom order and replace the revised shaft, PN PPP000CWP020900101.

If you have any questions regarding this service bulletin please call **Precor Customer Support @ 800-786-8404.**