

PrevaSync network card

Introduction

The PrevaSync network card connects Precor Cardio LED consoles to Preva® Business Suite (PBS) to provide operators cardio equipment utilization data, equipment status, error information, and proactive email alert tools as is currently available on P62/82 consoles. More information can be found [here](#).

PrevaSync App

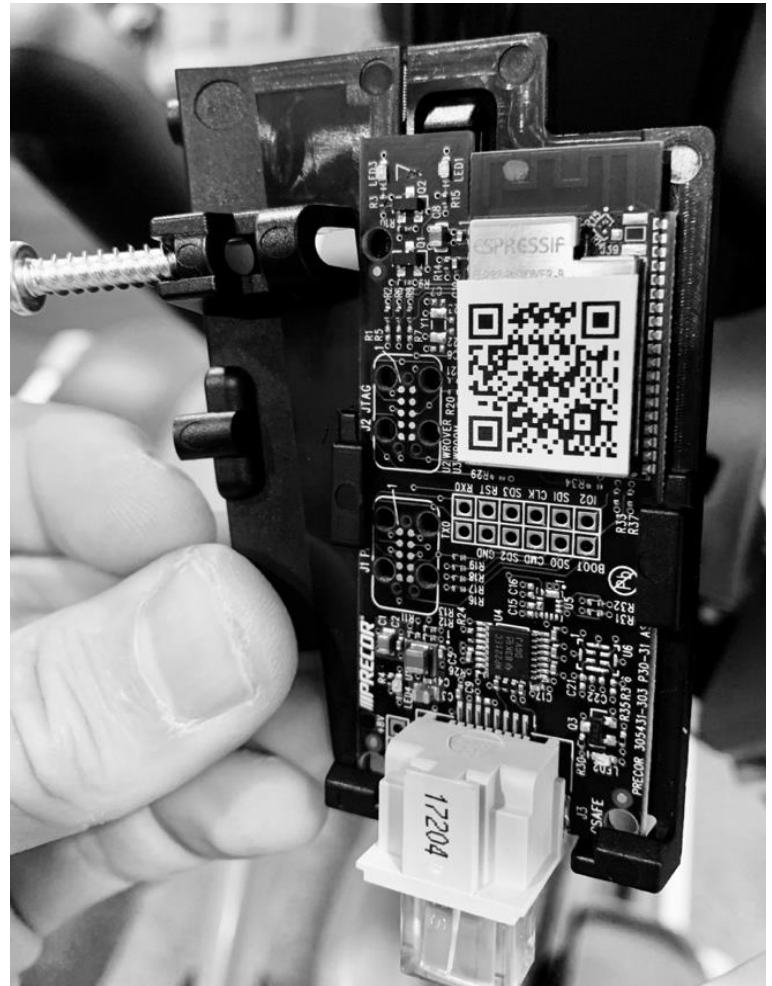
PrevaSync requires the use of an app to register the equipment to PBS.

App use for installation:

1. Download the PrevaSync app from your app store.
2. Log onto the app with the credentials provided in the install dispatch email from Precor.

App use for service:

1. Download the PrevaSync app from your app store.
2. Contact the club that requires service and request to be added as a Technician. See the [Preva Technician Account](#) bulletin for more information.
 - a. If a location operator is unfamiliar with this feature, the path to add a technician to a location is:
 - i. Log into PBS
 - ii. Go to **Manage Technicians** (under Manage Accounts)
 - iii. Click **Add Technician** where they will be prompted for the technician’s email address



P31 PrevaSync network card

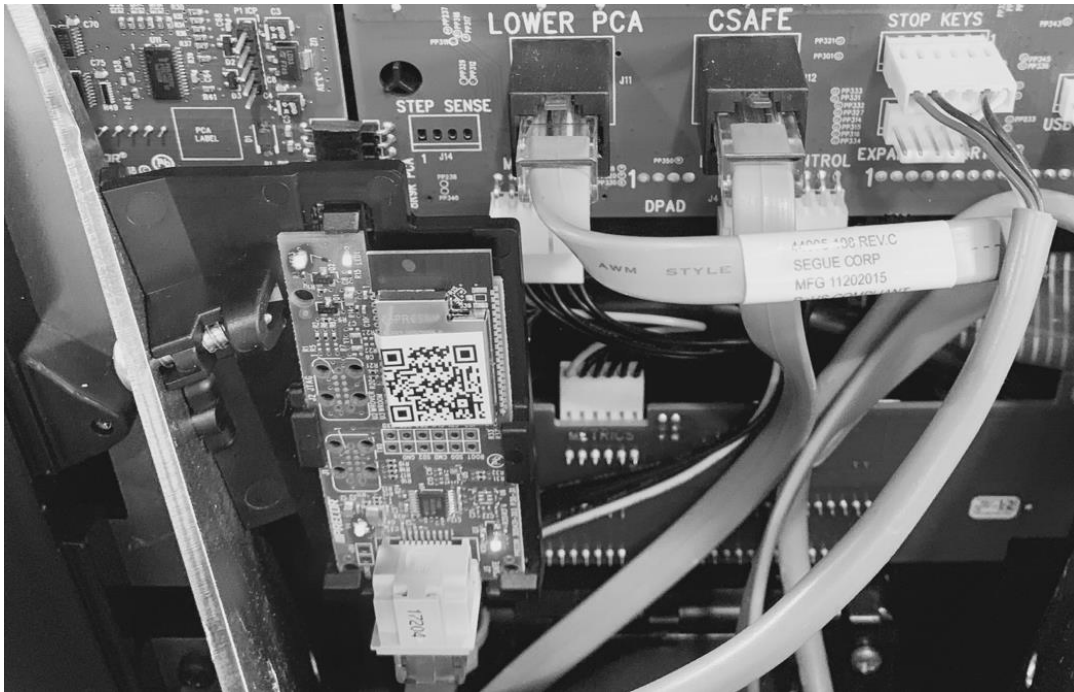


Note: If the technician has an existing PBS account and password, they can log into the app once added to the operator’s location.

If they do not have an account, PBS will send a registration email directing the technician to the PBS home page, <https://pbs.preva.com/login/auth>, where they will select “Forgot password” to set their logon password.

Installation for P31:

On the P31, the PrevaSync network card is secured to the left side of the console frame and is connected to the **CSAFE** port. With the console powered, LED lights on the network card will illuminate indicating the card is powered. For more information, installation documentation can be found [here](#).



Installation for P30:

On the P30, the PrevaSync network card is secured to the rear cover and is connected to the CSAFE port. With the console powered, LED lights are visible which indicate the card is powered. Installation documentation can be found [here](#).



Registration:

Once installed, the PrevaSync App is used to pair the network card, console, and base together and register them to PBS. Technicians should:

1. Open the app, login, and use the location code or look up the club by name to access the club location.
2. Go to Register Equipment > Settings > + Add Network to enter the WiFi address.



Note: Precor recommends a dedicated WiFi network or have IT assistance for setting up a network. Note that if a dedicated network is used, it may be hidden.

3. On the Register Equipment screen, tap + Add Component and scan the PrevaSync network card, console serial number and base serial number into the app as well as the Friendly Name.



Note: Look for QR code to scan. Barcodes are also scannable. If not present or difficult to scan, the serial numbers can be manually entered. Note the console SN may be blocked by the console mounting plate if the console is attached to the unit.

4. If the WiFi was properly setup, equipment will be connected to PBS and a cloud icon with a check mark will be visible next to the equipment.

More information on using the PrevaSync app and registering equipment and troubleshooting help can be found here: <https://prevasync-help.preva.com/prevasyncapp/Content/Home.htm>

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