Precor Console Software Acquisition

Overview

Starting January 2nd Precor will provide a simpler solution for acquiring Precor console software. As a result, Precor will no longer provide software via the FTP site for any console starting January 15th 2018. Available software will now be located on a single landing page. The web page will be accessible by anyone visiting the web page, but downloads will be restricted to technicians via username/password entry.

What is available?

The website will contain the following items:

- The current console release for P82, P62, P80.

- The prior console release for P82, P62, P80.

- Precor service utilities to help you succeed such as the Channel List Editor (CLE).

- All Non-Networked console software.

Important considerations

- As a Precor service provider you are required to visit the site in order to keep updated on software releases. The website will help you identify what the latest version of software is, and when it was released.

- This software is intended to be used when installing new consoles, replacing a console under warranty, or addressing product issues.

- Precor does not provide warranty reimbursements for proactive updates of previously installed consoles. Only when directed, or dispatched by Precor, are non-networked software updates covered by warranty. In some instances software updates may change the user interface, creating a mismatch with other consoles in the facility.

How to Acquire:

1. Visit Precor Connect, and navigate to Service Documentation > Console Software (live January 2nd)

2. Identify the software version for the console you are updating.

3. Click the link of the appropriate software.

4. Enter the username and password
   Username: software
   Password: D0wnl0ads!

5. The browser will automatically begin the download after selecting OK.

How to Install (Networked Fitness Software):

1. On a USB flash drive create a folder titled "precor" in the root directory.

2. Transfer the downloaded file to the USB by right-clicking the zip file and selecting "extract here."

3. Note: You must place all software files into the "precor" folder on your USB. Failure to follow the instructions exactly will result in the console not recognizing the available software update on the flash drive.

4. Insert the updated USB flash drive into the console.

5. Access diagnostic menu on the console.

6. Navigate to "Available Updates."

7. Choose the required version and select install.